

GridLiance Heartland LLC
Transmission Function Employee
Titles and Job Descriptions
18 C.F.R. § 358.7 (f) (1)
07/16/2026
Version 5.0

Transmission System Operations

System Operator

- Responsible for the operations of transmission equipment and interfacing with other transmission operating entities, transmission field personnel, and MISO.
- Responsible for directing and implementing real-time actions to ensure the stable and reliable operations of the GLH transmission facilities for which NEETNY performs transmission functions.
- Responsible for complying with NERC and MISO reliability standards, protocols and operating guides.
- Monitors and controls the reliable transfer of power on GLH transmission facilities and supervises all activities within the transmission control center.

Manager Operations

- Ensures compliance with all safety, environmental and regulatory requirements.
- Evaluates and improves the execution of critical operation and maintenance processes.
- Provides oversight and leadership in the development and implementation of standardized work practices and cost-effective execution program.
- Coordinates and interfaces with regulatory agencies and interconnected entity operations organizations.
- Oversees implementation of transmission benchmarking efforts.
- Drives and fosters strategy for condition assessments.
- Drives the implementation and quality concepts and the use of six sigma process improvement.

Manager, Transmission Operations

- Oversee Ameren Transmission and Balancing Authority Operations. Department: Transmission Operations.

Senior Transmission Ops Supervisor

- Responsible for assisting the superintendent, working with the transmission operations supervisors, and transmission dispatchers to operate the transmission system.

Transmission Dispatchers

- Responsible for transmission system status, voltage control, transmission systems switching, and issuing workers protection assurance.

Transmission Operations Supervisors

- Responsible for supervising the transmission dispatchers, system load forecasting, control area operations, transmission system outage arrangements, switching and worker protection assurances.

Senior Engineer

- Provides engineering, design, technical services and environmental support.
- Performs protective relay calculations, fault studies, and coordination of interconnections.
- Tracks and reports on project negotiations and performance.
- Delivers company standards, policies, training, and support of organization.
- Prepare communications, presentations and provide support at meetings.
- Formulates research and develops improvement measures.
- Works with other departments within the organization to establish customer requirements and project costs.
- Serves as Protect and Control Support for field operations confirm and update relay settings.
- Supports in monitoring and operating the transmission system to maintain reliability and meet demand requirements which includes forecasting demands and completing power flow studies.
- Provide technical assistance to field operations leaders and technicians on design and commissioning.
- Responsible for compliance-related activities associated with GLH including, but not limited to, NERC Standard Requirements, MISO Protocols, MISO Guidelines, and other compliance-related tasks as assigned.
- Support related tasks associated with other regions within North America in conjunction with NextEra Energy Transmission as assigned.
- Work directly with the MISO and serve as a backup operator when needed.

Supervisor Engineer

- Responsible for performing operational planning studies and balancing authority's duties.

Engineer

- Responsible for performing operational planning studies.
- Daily assessment of system operation to predict and mitigate system problems.
- Assist in outage arrangements for the transmission and sub-transmission systems.
- Respond as requested to mitigate real time system operating problems.
- Assist in transmission loading relief procedures.